# **Emergency Services Reform Office**

## Newsletter

Welcome to the first edition of the Emergency Services Reform Office (ESRO) regular newsletter, updating you on the progress of the reform of the emergency services sector.

The ESRO has been established and fully staffed since 12th January and we have been very busy. Here is some information about what we have been up to.

#### **Reference Group**

The first meeting of the Reference Group was held on Tuesday 13th January. The Minister for Emergency Services attended this meeting, and outlined the role of the Reference Group and distributed a draft Terms of Reference. He also discussed the new position of the Commissioner for Emergency Services including key dates for the recruitment process.

#### Commissioner

A role statement has been documented for the position of the Commissioner for Emergency Services and this position was advertised in The Advertiser on 24th January 2015, and nationally in the Financial Review on 30th January, with a closing date of 16th February.

#### Submissions to the Discussion Paper

We have read all submissions received in response to the September 2014 Discussion Paper - A SAFER Community and preparing responses. We anticipate the letters responding to the submissions will be mailed over the coming weeks. There are a number of good ideas that have been submitted and these will be provided to working groups to examine the detail.

#### **Working Groups**

We are working on the scope for each of the working groups as well as the application forms and templates that will be used. We are aiming to present this to the next Reference Group meeting, then begin to form the working groups. These working groups will be open to staff and volunteers, and people will be selected on merit.

#### **Upcoming Dates**

16th February - *applications for the Commissioner for Emergency Service close* 23rd February - *Reference Group meeting* 

### Who are the members of the Emergency Services Reform Office?

The ESRO team is a small team of three people, and additional staff will be recruited with relevant, specialist skills as required.



#### Pamela Lee - Project Director

Pamela joined ESRO following a diversity of experience in senior executive roles most recently as Director of Business Support and Strategy at the City of Tea Tree Gully. Pamela has a Master's of

Business Administration, Degree in Applied Economics, Grad. Diploma in Strategic Management, is a member of the Australian Institute of Company Directors, Leaders Institute of SA and is a graduate of the Governor's Leadership Foundation Program.



**Toni Richardson - Project Manager** Toni has worked in the Volunteer Services Branch of SAFECOM for the past 5 years, the past 3 years as Manager. Toni is a member of the Volunteering Strategy for SA working group and is an

on-call Manager for the State Emergency Information Call Centre Capability (SEICCC). Prior to joining SAFECOM, Toni started her career as a high school teacher working in Port Pirie for several years before relocating back to Adelaide.



#### Julie Spencer - Project Support Officer Julie commenced with SA Government in 2002 in which she spent 7 years working for DEWNR in the Innes National Park on the southern tip of the Yorke Peninsula.

Julie relocated back to Adelaide in 2010 where she commenced her employment as an

Executive Assistant with TAFE SA and more recently as a Team Leader in Business Services with eHealth Systems.

Please contact us at anytime. Our details are:

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